

SEPTEMBER 2025



CEO'S MESSAGE

Though WSSP mandate is Solid waste Management, Water Supply and Drainage services, however, it has been supporting other departments during pandemic, floods etc, to protect masses in the Capital Metropolitan-Peshawar and even beyond. Dengue has become a pandemic in some parts of the province, and nearby district Charssada is one of the affected areas. To support District Administration, District Health Department aimed to protect masses from the pandemic, WSSP sent five special teams to Charsadda, where they carried out anti dengue activities including fumigation and IRS sprays at Tehsil Shabqadar, Tehsil Tangi, and seven infected Union Councils. Teams held awareness sessions in consultation with elected representatives and government departments.

WSSP is also carrying out daily anti dengue activities with routine operations in Peshawar, sensitizing people to adopt preventive measures, staff is working in city and surrounding, eliminating mosquito breeding sites by removing stagnant water from containers, flowerpots, tires, cans and rooftops etc. we are asking people to keep water storage covered all the times, maintain cleanliness in and around home, workplace and many other preventive measures. A comprehensive round of spray is in progress. Everyone has the responsibility to protect him/herself, families and masses, join hands with WSSP teams to beat the disease, adopt preventive measure as prevention is the best protection. Besides sending teams to Charsadda, WSSP also extended support to District Administration, relief and rescue teams during recent flood in Peshawar and carried out dewatering and clearance activities in flood affected areas.

WSSP management is taking all measures to facilitate consumers, enhance revenue, conserve water and stop its wastage, in this regard a comprehensive package is being implemented. As per the decision of Board of Directors (BoDs), new connection and illegal connections registration fee has been waived off for domestic consumers, special teams have been formed to register illegal connections, drive is in progress, after passing the deadline action will be taken against illegal connections. Elected representatives, religious scholars and community influentials have been engaged to provide maximum new free connections and register illegal ones.

Yasir Ali Khan (PMS)

WSSP takes part in anti-dengue campaign in Charsadda

Five teams of Water and Sanitation Services Peshawar (WSSP) took part in anti-dengue campaign in dengue-affected areas of District Charsadda. Special teams carried out liquid and gas spraying in Tehsil Shabqadar, Tehsil Tangi, and several union councils, besides raising public awareness about preventive measures, and destroyed larvae. The teams were sent as a goodwill gesture to people of Charsadda and to



support health department in their on going anti-dengue campaign. Under the leadership of General Manager Operations, Muhammad Ijaz. WSSP conducted activities from morning till late at night in consultation with elected

representatives, district administration, and the District Health Office in the affected areas. The teams sprayed liquid insecticide in 390 houses of Union Council Rajar 1, Union Council MC 1, 2, 3, 4, and UC Utmanzai. They also carried

out fumigation (gas spray) in all areas of Tehsil Tangi, Tehsil Shabqadar, Union Council Rajar 1, Union Council Utmanzai, UC MC 1, 2, 3, MC UC 4 Sheikhhan, and UC Mandani Dhaki. Chairman District Development Advisory Committee (DDAC) Charsadda, MPA Iftikharullah Jan, district administration and local elected representatives, appreciated CEO Yasir Ali Khan and WSSP management for their support.



Modernization of Services: Planning Process Initiated

An integrated planning process has been initiated in the provincial capital, Peshawar, to modernize sanitation and drainage services and infrastructure. Under the proposed plan, all formations of the Local Government Department will take integrated measures to ensure equal services in both urban and rural areas while strengthening infrastructure. Khyber Pakhtunkhwa government is carrying out integrated planning for sanitation and drainage throughout the province, the responsibility of collecting details regarding the requirements of Peshawar region, the challenges faced, and measures needed to address them has been assigned to WSSP. In this regard, a meeting was held under the chairmanship of Chief Executive Officer WSSP Yasir Ali Khan, attended by officials from WSSP, PDA,

LCB, TMAs, Metropolitan Government, and Directorate of Local Government. The participants were briefed on the outlines of the proposed integrated sanitation and drainage plan of the KP government and were instructed to provide their requirements to WSSP, which will be compiled into a detailed report and submitted to the Local Government Department. Addressing the participants, Yasir Ali Khan emphasized the need for TMAs to identify feasible sites for joint dumping facilities and drainage channels, and to propose only practical and implementable requirements. He further stressed that priority needs must be identified within three days so that the Local Government Department can prepare the PC-I accordingly.

Waste Water Samples Collected

A team of Lahore based consultancy firm has collected waste water samples from three points of Peshawar for analysis. The team collected samples from open drains, septic tanks and open tanks. WSSP Sewerage & Drainage System officials accompanied the team. The samples



SEPTEMBER AT A GLANCE

Water Production	54.94 MGPD
Water Quality Tests	100
Solid Waste Collected	15,805 Tons
Road Sweeping	4,810 KM
De-Siltation of Manholes	2,701
De-Siltation of Drains	352.55 KM
Sewer System Unblocking	615
Complaints Redressal Rate	97.38 %
PCP Complaints Redressal Rate	87.04 %
PCP Satisfaction Level	59.40 %

Performance for August Reviewed

A meeting chaired by Chief Executive Officer Yasir Ali Khan reviewed performance for the month of August. General Manager Operations Muhammad Ijaz, GM Projects Dr Mahboob Alam, General Manager Planning Syed Zamir-ul-Hassan, Zonal Managers Tariq Aziz, Amir Gul Khattak, Basit Khattak, Dr Maria Shehnaz, Anwaar-ul-Haq and other officials

attended the meeting. Participants were apprised about progress and achievements made on monthly targets. Matter related to daily operations, revenue & recovery, water supply, financial and administrative affairs were also discussed. CEO directed the officials to expedite the water connections registration process and engage all officials and staff to



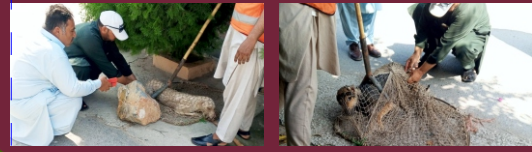
register maximum number of illegal connections. He emphasized for focusing those areas where recovery and consumers are comparatively less.

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Preventing Dog Bite Incidents.....

WSSP is supporting Live Stock Department to prevent Dogs bite incidents. For this, Dogs catching operations has been launched all over the city. Teams of WSSP are catching Dogs and handing them over to Live Stock

Department for neutralization. Dogs catching activity is carried out with short interval. Live Stock Department neutralizes the dogs which eliminates the ability of dogs to bite.



CISNR Team visits Parking Yard to Collect DATA

A team of Center for Intelligent Systems and Network Research (CISNR), University of Engineering & Technology, Peshawar visited WSSP Zone D parking Yard and collected DATA of vehicles. WSSP is implementing GIZ funded Project Renewable Energy and Energy Efficiency (REEE-II) to effectively use energy and save financial resources for service improvement and enhancement. Team is collecting DATA of vehicles and fuel

usage for analysis and furnishing recommendations to reduce fuel consumption by adopting efficient measures. WSSP officials briefed the team and answered questions related to vehicles and energy usage.



WSSP and UNICEF Discuss Prospects of Cooperation

General Manager Planning WSSP, Syed Zamir-ul-Hassan and Manager Community Liaison Cell (CLC) Muhammad Ismail held meeting with UNICEF officials and discussed recommendations of CLC evaluation report and prospects for further cooperation. Consensus was developed

for way forward to strengthen CLC component. UNICEF agreed to work on need assessment regarding WSSP awareness activities, coordination and M&E system, support engagement of students from University of Peshawar for social mobilization activities.



Orientation on Mansoba-e-Amal An Application for Complaint response

An orientation session was held for officials and staff regarding Mansoba-e-Amal-a new complaints mechanism for Khyber Pakhtunkhwa Government. Zonal water supply, waste management and customer care teams were sensitized about response to public complaints. Participants of the session were imparted necessary training to promptly implement and use the



Management Rationalizes Fleet

A meeting of WSSP management was held with Chief Executive Officer Yasir Ali Khan in the chair. General Manager Operations Muhammad Ijaz, Chief Financial Officer Haider Ali, Zonal Managers Tariq Aziz, Amir Gul Khattak, Basit Khattak, Dr Maria Shehnaz, Anwaar-ul-Haq and other officials attended the meeting which reviewed fleet distribution and rationalized it as per need of Zones. CEO Yasir Ali Khan directed for timely repair of vehicles, machinery and tools. He also directed

to devise SoPs for speedy repair of operational vehicles and maintaining list of vendors to cut down repair time.



Rabiul Awwal, WSSP Provides Day Night Services

Water and Sanitation Services Peshawar provided day-night services during Ashura Rabiul Awwal. Staff performed duty before, during and after various gatherings. WSSP cleaned routs for processions, sprinkled water and applied lime. Idar-e-Tableeghul Islam has appreciated WSSP management, CEO and Zonal offices cooperation and its day-night services.



Hands-on Training on Pump Efficiency

WSSP arranged a two-day hands-on training workshop for WSSP and Peshawar Development Authority (PDA) water supply management officials under Renewable Energy and Energy Efficiency (REEE-scale-II) project funded by GIZ. The workshop was aimed to enhancing energy management and energy efficiency. Participants of the workshop were apprised of latest energy efficiency technology-based methods to better manage energy and reduce expenses. GIZ consultant Stephen Bittering, Ashar Waheed, GIZ Project Director Muhammad Irashd Khan,

Dr Ingo Rudolph, CISNR UET Peshawar Team Lead Dr Naveed Ahmad and General Manager Planning WSSP Syed Zamir-ul-Hassan imparted training. Site visit was also part of the training with focus on improving energy efficiency of appliances and workflows. Participants were told to optimise use of motors and pumps to lower cost and adopt no-cost improvement measures in the existing system. Water Supply managers were trained on calculating pump efficiency, used pump rating curves and develop new curves.



ANTI-DENGUE SPRAY

